



# Reshaping Smart Cities as Public Policy

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## What is a smart city: key features

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- Uses **digital innovation** to improve quality of life, efficiency of urban services and competitiveness in a community
- **Focuses on outcomes** for people & places to improve quality of life
- Offers an **integrated, holistic response** to megatrends and urban challenges
- Relies on **citizen engagement** and collaborative partnerships



## Lessons learned from the past decades

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- Smart city concept is not new but has been largely **supply-side driven**, with the **private sector** having “taken the leading role so far in defining both the problem and the solution” (Kleiman, 2016)
- Smart (and sharing) city strategies have not featured as a key component in **public policy** discussions and policy frameworks, especially at the subnational level



# A new policy environment shaped by four complex, disruptive, interrelated megatrends



Globalisation

Digitalisation

MEGATRENDS

Demographic change

Climate change





# Megatrends as a driver to “re-shape” smart and sharing cities

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Megatrends	Implication to smart cities
<u>Globalisation</u>	Smart cities are under development in most countries, but essential to avoid creation of similar <b>disparities between cities</b> , as international flow of capital, goods and people which facilitates growth but also disparities
<u>Demographic change</u>	Smart cities can address increasing pressures on <b>urban services and infrastructure</b> due to urbanisation, and enable new forms of <b>health care</b> delivery in an ageing society
<u>Climate Change</u>	Digital innovation can be leveraged to support more <b>environmentally sustainable</b> and <b>climate-resilient solutions</b>
<u>Digitalisation</u>	Smart cities are a “ <b>double-edged sword</b> ” – a tool which either <b>improves public policy response</b> to other megatrend challenges or <b>reinforce their destabilising effects</b>



## Key policy questions

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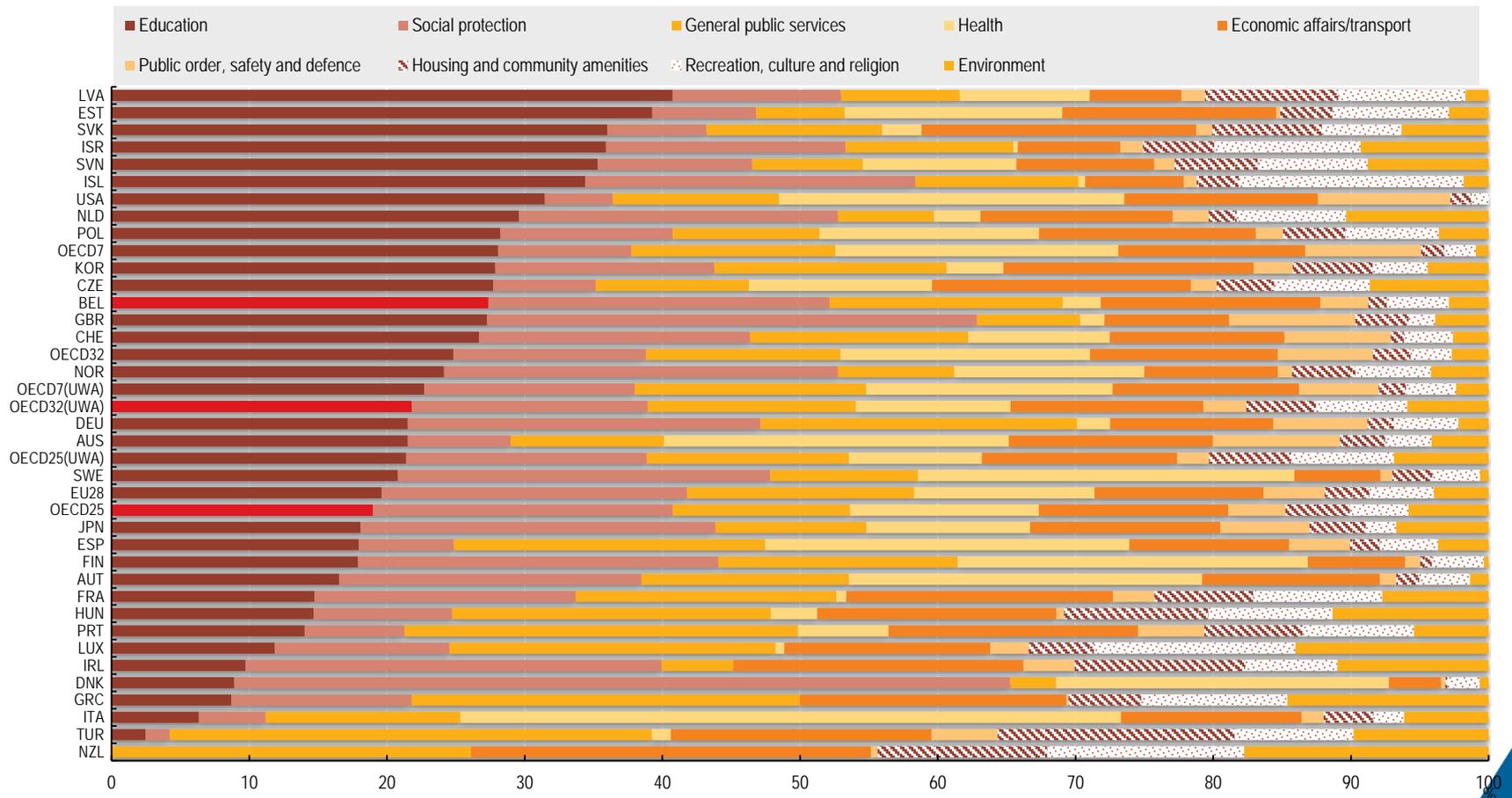
- How can cities of all sizes leverage digitalisation to deliver **better outcomes** (for people, places & firms) and to support **broader policy objectives** (for growth, sustainability & inclusion)?
- How can they also identify and manage **risks, trade-offs and many unknowns** generated by digital innovation in cities?
- How can cities **measure impact**?



# Improving urban public services via smart cities

- 70% of subnational government (SNG) spending goes to **education, health, general public services (administration) and social protection.**

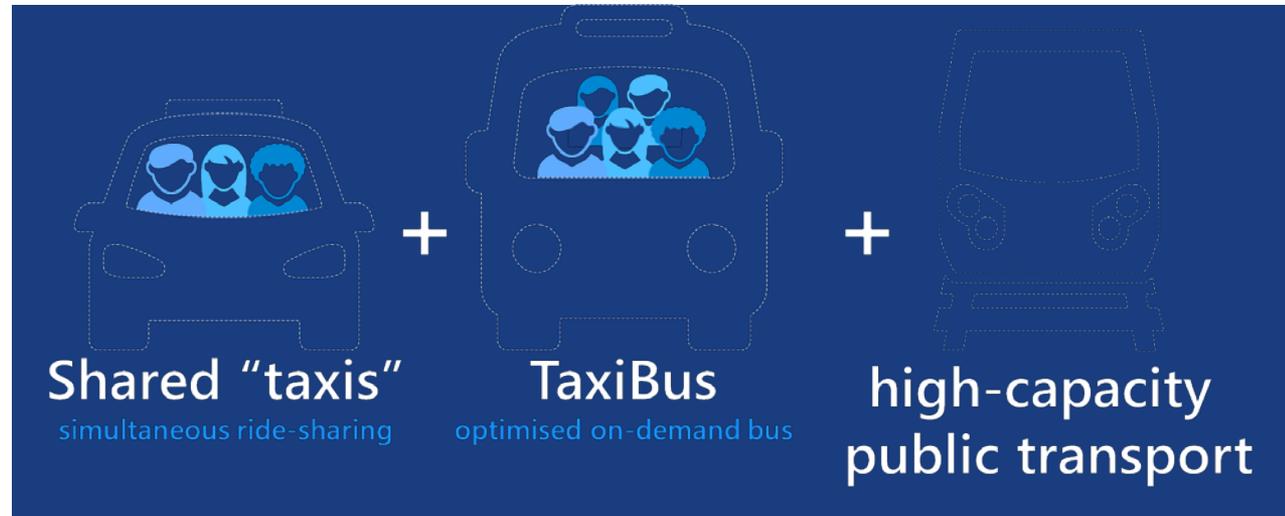
Breakdown of SNG expenditure by function (COFOG), 2015 (source: OECD Regions and Cities at a Glance 2018)





# Shared mobility can deliver equitable access and carbon emission reduction

- Today, a car is used on average for 50 minutes a day (mostly idle) and when it moves, it carries an average of only 1.2 passengers...



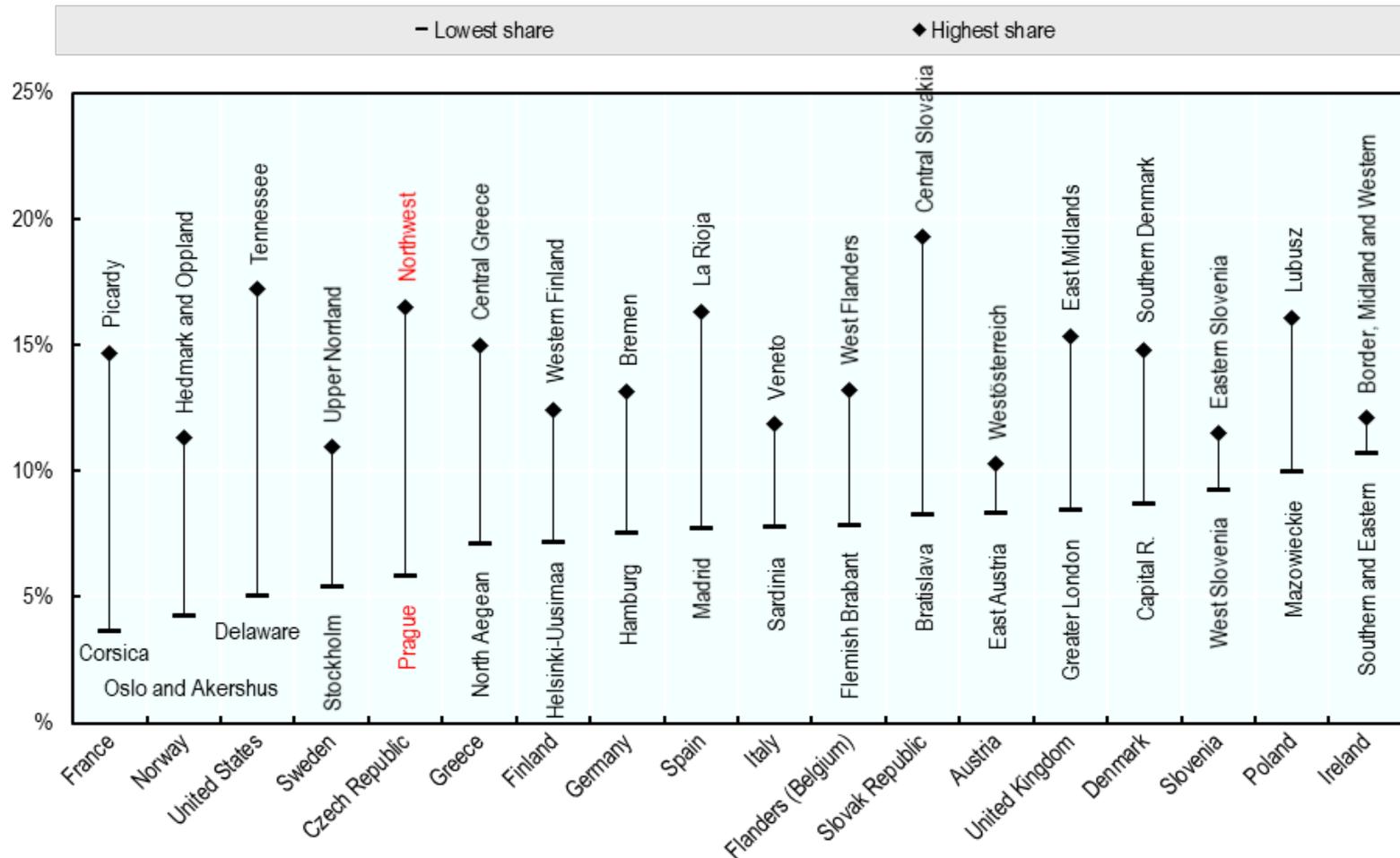
Source: ITF (2016)

- Vehicle occupancy: **2.0-2.6 (shared taxis)**
- #cars required to provide the same trips as before: **3% - no traffic jam!**
- Huge reduction of inequity in access to jobs and health facilities
- CO<sub>2</sub> emissions reduction: **62% (metro area)**



# Job automation will impact differently across regions and cities

Percentage of jobs in the top five occupations in terms of risk of automation, TL2 regions, 2016

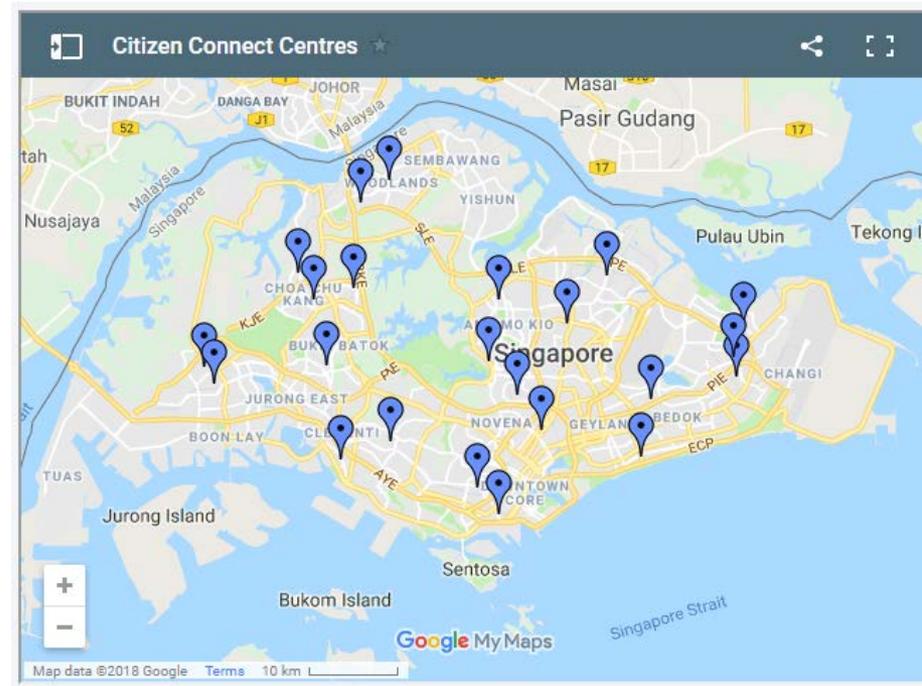


Source: OECD (2018) Job Creation and Local Economic Development 2018



# Ageing and smart cities: the case of Singapore

- **Seniors for Smart Nation:** a series of IT-related courses for emerging seniors and seniors
- **Silver Infocomm Junctions:** senior-friendly learning hubs that offer affordable training and customised curriculum to citizens
- **Citizen Connect Centres:** offering free access to computers and other Internet devices, with trained staff to assist and teach users





# Thank You

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